The following questions and answers are intended to assist staff with information and the handling of queries that they may receive from members of the public in relation to changes to the Corangamite Regional Library Corporation. If you receive a question which you are unable to respond to, please take contact details and refer the question to Phil Howard, CEO, philh@crlc.vic.gov.au and Sally Wade, Operations Manager, sallyw@crlc.vic.gov.au

Q What are the changes to the Corangamite Regional Library Corporation?

A The Corangamite Regional Library Corporation (CRLC) was established in 1996 with member councils, Colac-Otway Shire, Corangamite Shire, Moyne Shire and Warrnambool City, signatories to a Regional Library Agreement in accordance with Section 196 of the Local Government Act 1989.

On 4 February 2020, the Warrnambool City Council resolved at its ordinary meeting to provide notice to CRLC of its intention to exit the Corporation as at 31 March 2022. This withdrawal date coincides with the departure of Colac Otway Shire, who resolved at the ordinary meeting held on 24 June 2020 to withdraw from the Corporation as at 30 June 2021 and join Geelong Regional Library Corporation.

Corangamite Shire and Moyne Shire Council's have, since that time, both endorsed a shared service model and a continuation of the CRLC as a 12 month transition period.

Q What is a shared service library model?

A Under a Corangamite and Moyne Shared Service model each Council maintains direct responsibility for operational costs and staff costs however collection management would be coordinated by one Council. State Government funding for recurrent operations of library services would remain.

The benefit of this model is it can be extended to other parties, creating further efficiencies of service as such discussions with other stakeholders within the region has commenced.

Q What is a shared service library model?

▲ In the short term (1 July 2021 – 30 June 2022) there will be no changes to library services for the next 12 months apart from the Outreach service. The Corangamite Regional Library Corporation (CRLC) will continue to operate with Corangamite and Moyne Shire as members only. As at 1 July 2022, CRLC will be wound up and Corangamite and Moyne Shires will provide library services under a shared service model.

Over the next 12 months work will be done to develop and establish the shared service model for implementation. This will include community consultation on how





the libraries operate e.g. opening hours, book collection, programs etc. So as at 1 July 2022 there could well be changes to library hours and programs. This also provides an opportunity to rebrand library services in Corangamite and Moyne Shire and we will look at new logos.

Q What are implications of this change for Corangamite and Moyne Shire libraries?

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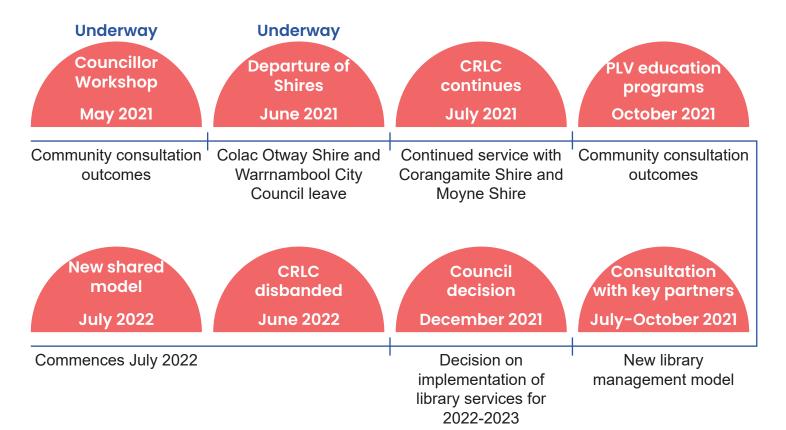
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Q What is happening to Outreach?

A The outreach staff and van are being transitioned to Geelong Regional Library. This will mean that alternate ways to provide library services to townships without a branch will be investigated as a part of the community consultation.

Q What is the timeline for the transition to a shared service model?

A Planning is underway. The proposed timeframe for implementation of the shared services model is as follows:



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