



Your New Wastewater Treatment Plant

Your wastewater treatment system will be required to be maintained by an accredited service agent to ensure that the treatment plant continues to operate in accordance with Council's Approval to Use conditions and the EPA's Certificate of Approval conditions.

Helpful Hints

- The service frequency will be specified in your Council permit and/or the manufacturers EPA compliance certificate. See overleaf for a list of Service Agents.
- Restrict the use of germicides (such as disinfectants & bleaches) as they will kill the micro organisms that assist in the treatment process.
- Use only detergents that have low levels of salts, phosphorus and chlorine.
- Do not use your system as a rubbish tip (disposable nappies, cotton buds, sanitary napkins and/or condoms should not be flushed down the toilet).
- Minimise the amount of oil and fat that is flushed into your treatment system.
- Use a sink strainer to restrict food scraps from being flushed into your treatment system.
- Odours may occur after installation, following a pump out or following the accidental addition of a germicide. If this happens, flush a cup of lime down the toilet until the odour abates. If these odours have not abated in seven days, contact your plumber.
- The use of chemical additives is not recommended for domestic treatment systems

Warning Signs

- Toilets and sinks drain very slowly.
- Blocked fixtures with sewerage flowing from the overflow relief gully.
- Wastewater spooling on the surface.
- Presence of dead and dying vegetation or lush green growth down slope of the effluent lines.
- Inspection pits and/or effluent lines consistently exhibiting high water levels.
- General water logging around the effluent lines and disposal area.
- A pungent odour near the tank and/or effluent lines.
- Scum or sludge blocking the outlet from the tank.

Servicing Agents: Wastewater Treatment Plants

To assist household owners, Council has provided the names and contact details of twelve companies who may be able to assist you with the servicing and/or maintenance of your Wastewater Treatment Plant .

These providers are not endorsed by the Shire and their names and contact details are provided as a point of reference only.

The names of other Wastewater Treatment Plant Servicing Agents can be located in the Yellow pages or by undertaking a Google search.

If you have any queries about the service requirements for Wastewater Treatment Plants, please contact the Environmental Health Team on 5593 7100.

Business	System	Location	Contact
All Brands Servicing			(03) 5367 7646
Austral	All Systems	Port Fairy VIC	0458 389 374
Bushman Plumbing Services	Biolytix	Fairhaven VIC	(03) 5289 6977 0407 896 977
Dooley & O'Dwyer Plumbing			0427 210 828
Jowa Group	All Systems		1300 363 399
Mailors Flat Concrete Products Pty Ltd	Septech & Aqua-nova	Mailors Flat VIC	(03) 5565 4239 0418 529 545
Country Road Farm Supplies	Aqua-nova	Camperdown VIC	(03) 5593 2391
S & D Septic Waste Treatment Systems	Biocycle & AquaCycle		1300 363 405
Sepserve Waste Water Management	Biocycle	Strathfieldsaye VIC	(03) 5439 6406 0427 196 406
Septic Systems Australia Pty Ltd	All Systems	Montrose VIC	1800 800 333
Sleep's Plumbing	Envirosep	Ballarat VIC	(03) 5334 4747
Statewide Wastewater Management Pty Ltd	Ozzi Kleen	Frankston Heights VIC	0408 869 626
Timboon Plumbing		Timboon VIC	(03) 5598 3143
Wimmera Wastewater Treatment	Econcycle & Rootzone		0419 505 783